

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, May 12, 2011 in Board Room A of the Sophie Beaumont Building – 111 North Jefferson Street, Green Bay, WI

Present: Chairman Tom Lund (arrival: 5:50pm)
Helen Smits, JoAnne Graschberger, Bill Clancy, Carole Andrews, Paula Laundrie, Susan Hyland, Craig Huxford,

Excused: Alison Draheim, Maria Zehren

Also

Present: Brian Shoup, Executive Director Human Services
Tim Schmitt, Budget and Finance Manager
Jean O'Leary, Community Programs Director
Jenny Hoffman, Economic Support Administrator
Ian Agar, Crisis Systems Coordinator
Jim Hermans, Child & Family Services Unit Coordinator
Mary Hansen, Long Term Care Supervisors
Kevin Lunog, CTP-Clinic Support Services Unit Coordinator
Jill Rowland, Contract & Provider Relations Unit Coordinator
Jenny Hoffman, Economic Support Administrator
Ellie Jarvie, CTP-Clinical Social Worker
Jay Christianson, AODA Supervisor
Mary Johnson, Hospital Administrator

Call Meeting to Order:

The meeting was called to order by Vice Chair Laundrie at 5:15 pm.

2. Approve/Modify Agenda:

HUXFORD/ANDREWS moved to approve the agenda.
The motion was passed unanimously.

3. Approve Minutes of April 14, 2011 Human Services Board Meeting:

GRASCHBERGER/SMITS moved to approve the minutes dated April 14, 2011.
The motion was passed unanimously.

4. Public Hearing 2012 Budget

The Public Hearing was called open and no members of the public participated or offered comments. There is no testimony to be documented.

5. Executive Director's Report:

Brian reminded the members that we have been recruiting for a psychiatrist at the Community Treatment Center. Although we have the need for 2 clinical psychiatrists (which is represented in the budget), we currently operate with one. We have wanted to fill a second full time psychiatrist and eliminate the part time position.

This position has been advertised for over a year and we have been working with a recruitment agency to find a psychiatrist. Brian said that we have considered a candidate and interviewed this candidate last Friday.

This candidate is extremely positive and has signed a letter of intent to work with Brown County. Brian said that the candidate graduated from Columbia and Cornell, would be relocated from New York and has been out of his residency for 3 years. This candidate is currently working with public clients and Brian sees this as a great fit for our needs and our client's needs in Brown County. The candidate is also working with a mobile crisis unit that deals with the chronically mentally ill and is very familiar with our systems and processes. In fact, the candidate has expressed that he is interested in working with our client base. The candidate has expressed interest in Green Bay and likes the area. During interview process, Brian had the candidate interview with several different groups and we received very positive feedback from all those who had met with him.

Brian said that we believe we need to take a look at the class and compensation plan and will more than likely have to make an adjustment to this for the County to be competitive to candidates. Human Resources will be taking this to the Administrative Committee for approval.

Brian said that we are continuing to work on the 2012-2013 budget. If we do receive any recommendations or input from the public, that information will be shared.

Family Care:

Family Care continues to be in a grey area for us and we are not sure where it is going at this time. The governor's proposal called for Family Care to be put on hold for 2 years unless the audit bureau's report could justify (cost effectiveness) the need to proceed further. However, the audit that was conducted stated the cost effectiveness of Family Care could not be determined. This audit did not focus 100% on the financials; rather, it focused on the legislative intent of Family Care. This audit was a performance based audit.

Rolf Hanson, Director Northeast Wisconsin Family Care, has been meeting with the Department of Health Services (DHS) to continue to push Family Care forward. DHS has expressed an interest in Iris (self-directed care, not managed care). Brian said that he would expect that Family Care continue to be on hold at this point. He said that Rolf would like to propose to the State, legislators and DHS, a chance to demonstrate a new model for Family Care that is a blend of managed care and self-directed care. At this point, there are not specific details for the model. Brian said that Human Services administration would support a model of this type. If there is legislative support for this new model, there would be a chance to still roll out Family Care in 2012.

Q: Citizen Board Member Laundrie asked how Rolf is handling all of this. Is he is thinking he needs to look for another position or is he committed with staying with us until Family Care goes?

A: Brian said that Rolf is amazingly optimistic and seems to be working every angle he can. Rolf has put many hours in staying in touch with various legislatures and key players. He has looked at the possibility of using the State grant money to see if that can be stretched to help support efforts.

Brian said that Rolf's morale is good and he is proceeding further. Brian said that it would be in our interest to have Rolf stay as long as he can and continue to push Family Care forward.

Economic Support Survey/Program Audit:

-State came in to evaluate our program this week.

-The overall report came back positive. Jenny Hoffman, Economic Support Administrator spoke about some of the findings and said that there were many positive items and a just few corrections including:

-We need to have a larger sign with the name "Brown County Human Services". The State said there could be difficulties distinguishing which building Human Services is located in.

-ECC (Electronic Center): The State acknowledged many problems with this system and they will report back on those to the State. This is not a negative on ES, rather on the State program that we follow. ES simply provides a computer and a phone for clients to use. As the State observed this process, they noted several difficulties clients were having with this current system and the amount of time the process took for each person.

Some of the positive feedback included:

-We have our signage in brail which adds to accessibility for our clients.

-We have multiple language signs for clients.

-We have 4 bilingual employees which add to accessibility and bilingual needs of our clients.

-We have a customer friendly staff.

-The State received positive and quality feedback from community.

Citizen Board Member Laundrie extended congratulations from the HS Board members to the entire Economic Support staff.

Q: Supervisor Clancy asked if anyone has investigated the vendor in that is being proposed?

A: Brian said that he does not know. The USDA did put that vendor on corrective action.

A: Jenny Hoffman said that the Enrollment Services Center (vendor in Milwaukee) is currently being audited and Jenny said that the auditors have received many negative comments from community.

6. Action on Amy Dingeldein Resolution

ANDREWS/LAUNDRIE moved to accept the resolution.
The motion was passed unanimously

7. Financial Report:

Community Programs

Community programs revenues and expenses are on track and close to budget for year to date 3/31/11.

Community Treatment Center

We have experienced lower census at the hospital (Nicolet) thru 3/31/11 resulting in lower revenues than budgeted. Hospital revenue is 4.7% lower than projected as we provided 395 less days of service than budgeted. Fringe benefit expenses are higher than budget by 2.3% year to date thru March 2011 and overall expenses are higher than budget by 2.8%. We will continue to monitor expenses closely and make the necessary corrections.

[Refer to the collective motion below]

8. Community Treatment Center Statistical Update:

[Refer to the collective motion below]

9. Bellin Hospital Statistical Update:

[Refer to the collective motion below]

10. Contract Update:

[Refer to the collective motion below]

LUND/ANDREWS moved to receive and place on file Item No. 7 thru Item No. 10. Motion passed by unanimous vote.

11. Other Matters:

Next Meeting: June 9, 2011

5:15 p.m. – Sophie Beaumont Building, Board Room A

Topic: Outpatient Mental Health Services

12. Adjourn Business Meeting:

ANDREWS/LUND moved to adjourn; motion passed unanimously. Chairman Lund adjourned the meeting at 5:56 p.m.

Respectfully Submitted,

Laura L. Chartier
Recording Secretary